



VFS GLOBAL
ACADEMY



VFS.GLOBAL



**Committed to the holistic
development of travel, tourism and
hospitality professionals with
strong employability prospects**



ABOUT THE ACADEMY

The travel, tourism and hospitality industry is being redefined and is in need of innovative ways of thinking, operating and servicing the evolving needs of the contemporary world traveller.

VFS Global Academy is committed to the holistic development of talent to create industry professionals with strong employability prospects.

Using a blend of deep discipline knowledge and soft skills, the Academy offers immersive learning through optional

internship opportunities. It aims to provide vocational education to develop professional talent and to nurture future business leaders for the services industries including travel & tourism and hospitality.

Partnering with IHCL (Indian Hotels Company Ltd.), a leading hospitality company, has brought in industry expertise and insights into the curriculum, ensuring that the training programmes are aligned with current industry standards and practices.

IHCL's extensive network of hotels and resorts can provide internship and placement opportunities for VFS Global Academy students, enhancing their practical experience and employability.

VFS Global Academy of Travel and Hospitality aims to provide vocational education to develop professional talent and to nurture future business leaders for the travel, tourism and hospitality industries.



PURPOSE

To empower a global community of learners with the skills and knowledge to lead and innovate in the travel and hospitality industry, fostering a culture of excellence, ethical leadership, and societal contribution.



VISION

To be a centre of academic excellence that delivers world-class travel and hospitality education using new-age pedagogies to enable students and faculty to thrive intellectually and professionally.



MISSION

To empower students with 21st century competencies in the travel and hospitality industry in a learner-centric environment, equipping them with deep understanding of inclusivity and social responsibility and grow their competencies, capacity and confidence, preparing them to be tomorrow's industry leaders.



VALUES

Integrity:

Upholding the highest standards of honesty and ethical conduct in all our endeavors.

Commitment:

Dedicating ourselves to our students' success, ensuring they receive the best education and support to achieve their career goals.

Entrepreneurship:

Encouraging innovation and creative thinking to address industry challenges and capitalize on opportunities.

Inclusivity:

Embracing diversity and providing equal opportunities for all students, regardless of their background.

Excellence:

Striving for the highest quality in education, internships, and career placement, continuously improving and setting benchmarks in the industry.

THE VFS GLOBAL ACADEMY ADVANTAGE



Industry-relevant
Curriculum



Learner-centric
Approach



Internationally-trained
Highly Experienced Faculty



Application-oriented
Pedagogy



Experiential
Learning



High-impact
Corporate Connect



Professional Skills
Development



World-class Campus
in the Heart of the city



Robust Internship and
Placement Assistance

IHCL

Partnership with IHCL,
a leading hospitality
company



Small Batch
Sizes

TRAINING PROGRAMMES

LOCATION	PROGRAMME	DURATION
Mumbai	Certificate Programme in Travel and Hospitality Management	3 Months Classroom Training 3 Months paid Internship
Deoghar	Certificate Programme in Travel and Hospitality Management	3 Months Classroom Training 3 Months paid Internship
Lucknow	Front Office Assisstant	4 Weeks Classroom Training 4 Weeks on the Job Training
	Food And Beverages Steward	9 Weeks Classroom Training 4 Weeks on the Job Training
Ekta Nagar	Front Office Assisstant	4 Weeks Classroom Training 4 Weeks on the Job Training
	Food And Beverages Steward	9 Weeks Classroom Training 4 Weeks on the Job Training
Varanasi	Certificate Programme in Travel and Tourism	3 Months Classroom Training 3 Months paid Internship
	Certificate Programme in Travel and Hospitality Management	3 Months Classroom Training 3 Months paid Internship
Jaipur	Certificate Programme in Travel and Hospitality Management	3 Months Classroom Training 3 Months paid Internship
Ahmedabad	Front office Associate Programme	2 Months Classroom Training
	Food & Beverage Associate Programme	2 Months Classroom Training
Riyadh	Certificate Programme in Travel and Hospitality Management	3 Months Classroom Training 3 Months paid Internship
Ajman	Certificate Programme in Travel and Hospitality Management	3 Months Classroom Training 3 Months paid Internship
Shanghai	Certificate Programme in Travel Management	3 Months Classroom Training 3 Months paid Internship
Guangzhou	Certificate Programme in Travel Management	3 Months Classroom Training 3 Months paid Internship



CAREER OPPORTUNITIES

The Academy works closely with industry leaders to dynamically interface with the evolving business and technological landscape for designing an industry-relevant curriculum. Our academic programmes have a future skills orientation with a specific emphasis on skills in demand, with wide range of avenues for employment across the travel, tourism and hospitality sector.

SOME OF THE KEY CAREER OPPORTUNITIES THAT STUDENTS CAN EXPLORE INCLUDE:

- Travel Agent
- Tour Manager
- Visa Documentation Officer
- Travel Advisor
- Customer Service Executive
- Airline Ground Staff
- Food & Beverage Steward
- Event Planner
- Concierge
- Front Office Executive
- Travel Blogger/Writer
- Tourism Officer
- Tourism Sales & Marketing
- Food & Beverage Service

INFRASTRUCTURE

The Academy's ultra-modern urban campus is strategically located in the heart of cities. The campus offers a world-class learning environment and is equipped with state-of-the-art equipment powered by high-speed wireless technology to optimize seamless learning delivery and application of knowledge.

ADMISSION CRITERIA

1. Graduate in any stream from a recognised University
2. Basic knowledge of English

PROGRAMME HIGHLIGHTS



Master Classes by
Industry Professionals



Emphasis on Professional
Skills Development



Project-based
Learning



Industry Mentorship
& Observerships



Continuous Assessment
& Personalised Evaluation



Role Plays &
Case Studies



Merit based
scholarships



Paid
Internships



VFS GLOBAL ACADEMY ASSOCIATION

UNIVERSITY ASSOCIATIONS

VFS Global Academy partners with leading universities to blend academic excellence with industry relevance through Industry Integrated Programmes, aiming to seamlessly combine academic excellence with practical exposure. These collaborations ensure that students gain not only strong theoretical foundations but also practical skills that prepare them for global careers. By aligning curricula with industry needs, the Academy enriches university programmes with immersive learning, real-world exposure,

and internationally recognised certifications.

Through partnerships with institutions in India and the Middle East, students benefit from internships, exchange opportunities, and access to global best practices in travel, tourism, hospitality, and retail sectors. This academic network creates a seamless bridge between higher education and employability, shaping graduates who are confident, adaptable, and workforce-ready.



CORPORATE ASSOCIATIONS

Alongside universities, VFS Global Academy works closely with corporate partners to design and deliver specialised training solutions. These associations help organisations address evolving skill needs while ensuring students are ready to enter the job market. Customised programmes—ranging from customer service and hospitality training to logistics and retail—equip learners with the competencies employers value most.

For corporates, the Academy runs bespoke, role-based programmes for corporates —aligned to

SOPs, brand standards, and KPIs. Outcomes include faster onboarding, higher productivity, improved customer experience, and measurable gains in NPS and compliance. Models include hire-train-deploy, upskilling of existing staff, and leadership programmes. Delivery can be on-site, at the academies, or blended. VFS Global Academy's corporate partners include some of the world's most respected organisations such as IHCL, Reserve Bank of India, Encalm Hospitality, Sodexo, Tata Motors, among others.



GALLERY





INFRASTRUCTURE

Mumbai

The Learning Galaxy 8th Floor, Urmi Estate, 95, Ganpatrao Kadam Marg, Lower Parel, Mumbai - 400013
Tel: +91 86570 09980

Lucknow

Lower Ground, Shalimar Gateway Mall, Alambagh bus Stand Metro Station, Bus Terminal, Shalimar Gateway, near Alambagh, Sardari Khara, Lucknow, Uttar Pradesh - 226005
Tel: +91 96364 72270

Ekta Nagar

Opposite GMR Skill Development Centre, Vagadia, Narmadam Gujarat - 393155, Tel: +91 88984 16132

Deoghar

302, STPI Jasidih, Manikpur Rd, Kutabandh, Jharkhand - 814142, Tel: +91 94311 76637

Varanasi

Gandhi Nagar, Mohanpuri Colony, Karaundi, Varanasi, Uttar Pradesh - 221401, Tel: +91 88986 84682

Jaipur

7th Floor North Block, World Trade Park, Jawahar Lal Nehru Marg, D Block, Malviya Nagar, Jaipur, Rajasthan - 302017
Tel: +91 93067 07477

Ahmedabad

First Floor, Shree Balaji Agora Mall, Between Tapovan & Bhat Circle, 200 Ft, Sardar Patel Ring Road, Motera, Ahmedabad - 382424, Tel: +91 7698969528

Guangzhou

Room 1603, 16th floor, GAL Tower, 78 Pazhou Avenue, Haizhu District, Guangzhou

Riyadh

Localizer Mall, Ground Floor, Gate 2, 2803 Prince Muhammad Ibn Abd Al Aziz, Al Olaya, 12222, Riyadh
Tel: +966 54 86 86 786

Ajman

Horizon University College
Al Jerf 1 - Ajman - United Arab Emirates, Tel: +971 6 5441155

Shanghai

Room 412, Building 8, Huayi Wanxin Innovation Institute, Minhang District, Shanghai

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